



TQE-2241G

User manual

EXTERNAL ENCLOSURE NVMe/SATA + HUB



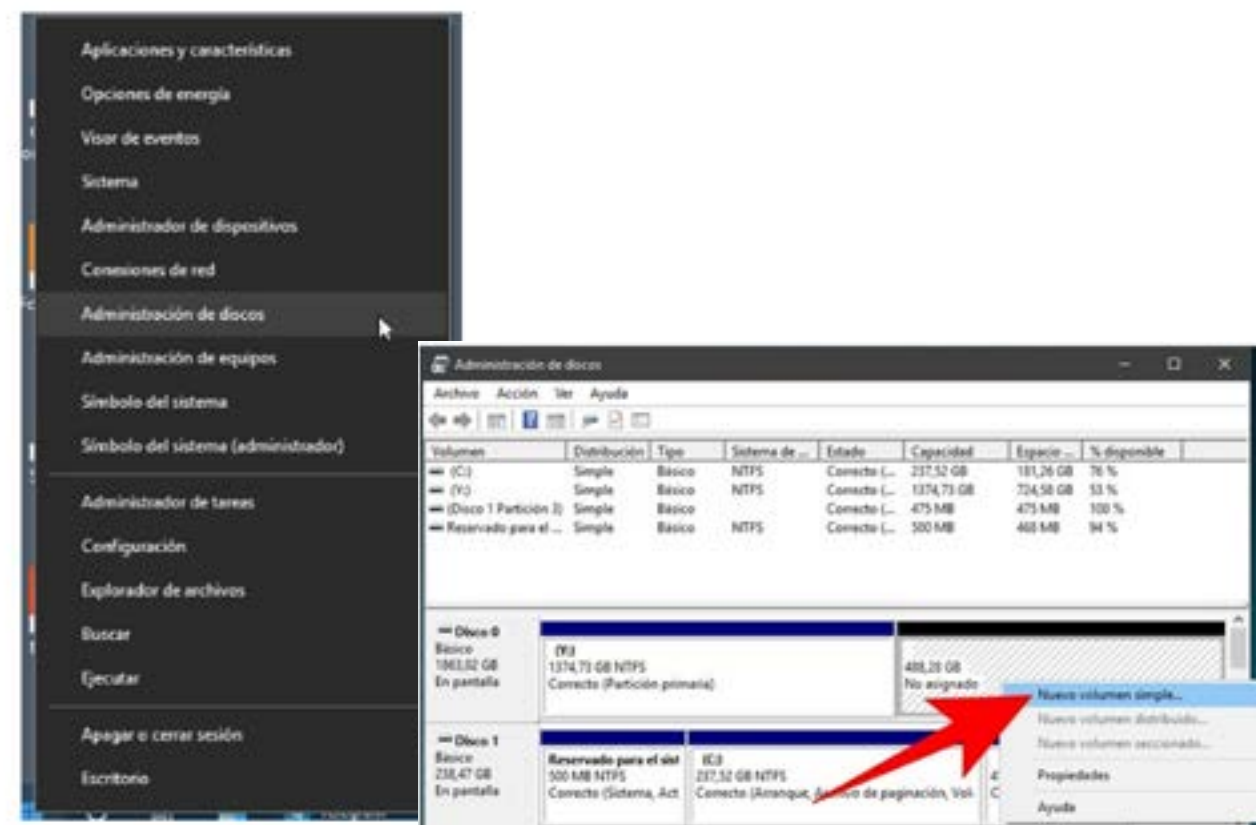
Specifications

- 1 x USB-C 3.2 Gen 2 power delivery port.
- 1 x USB-C PD 3.0 port with up to 100W fast charging.
- 2 x USB-A 3.1 Gen1 ports.
- 1 x USB-C 3.1 Gen1 port.
- 1 x internal PCI-Express port for M.2 2230/2242/2260/2280 drives.
- 1 x HDMI 2.0 port supporting up to 4K at 60Hz.
- Supports NVMe and SATA NGFF drives.
- Maximum drive speed: NVMe: 10Gbps; NGFF: 5Gbps.
- Maximum USB-A speed: 5Gbps; USB-C 3.1 Gen1: 5Gbps; USB-C 3.2 Gen2: 10Gbps.
- Compatible operating systems: Windows, Linux and Mac.
- LED status indicators: Blue – connected. White – reading/writing to the drive.
- Plug & Play device; no drivers required.

*This device will not be able to output a video signal on computers that do not have Thunderbolt, DisplayPort Alternate Mode, or other compatible technology. Please check your computer's specifications on the manufacturer's website.

How it works

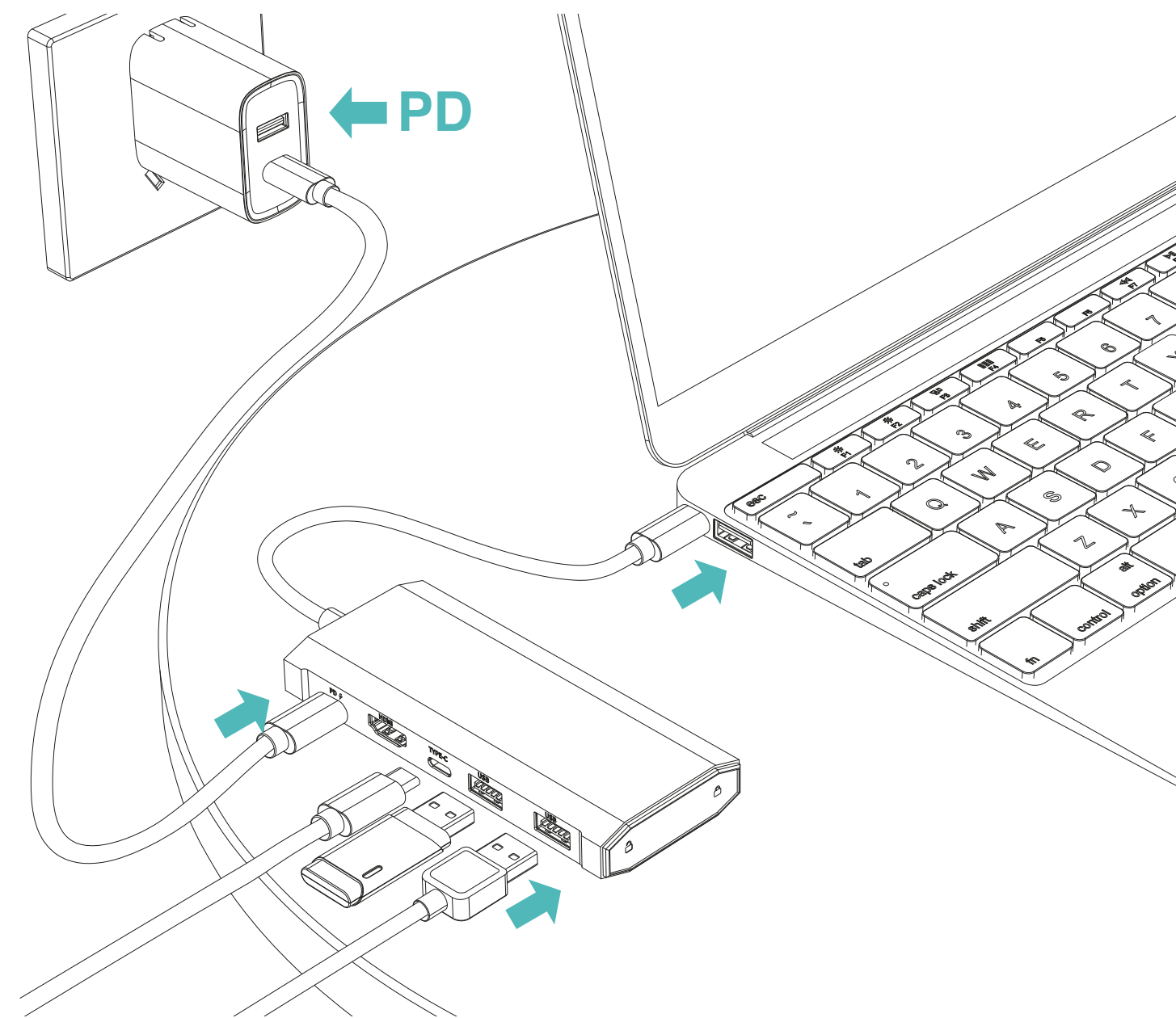
- Slide the end panel to the correct side to unlock it, then remove the device controller.
- Place the silicone pad and the metal cover directly on top of the M.2 drive, and carefully insert the drive into the controller's PCIe slot.
- Secure the drive with the rubber pad, slide the controller back into the device and lock it in place again.



- Connect the device to the PC via USB-C without needing to install any drivers. Check that the drive has been detected correctly in Disk Management. Sometimes, if the drive is new and does not appear, you will need to reformat it. For example, in Windows: Disk Management > Right-click on the drive > New Volume.

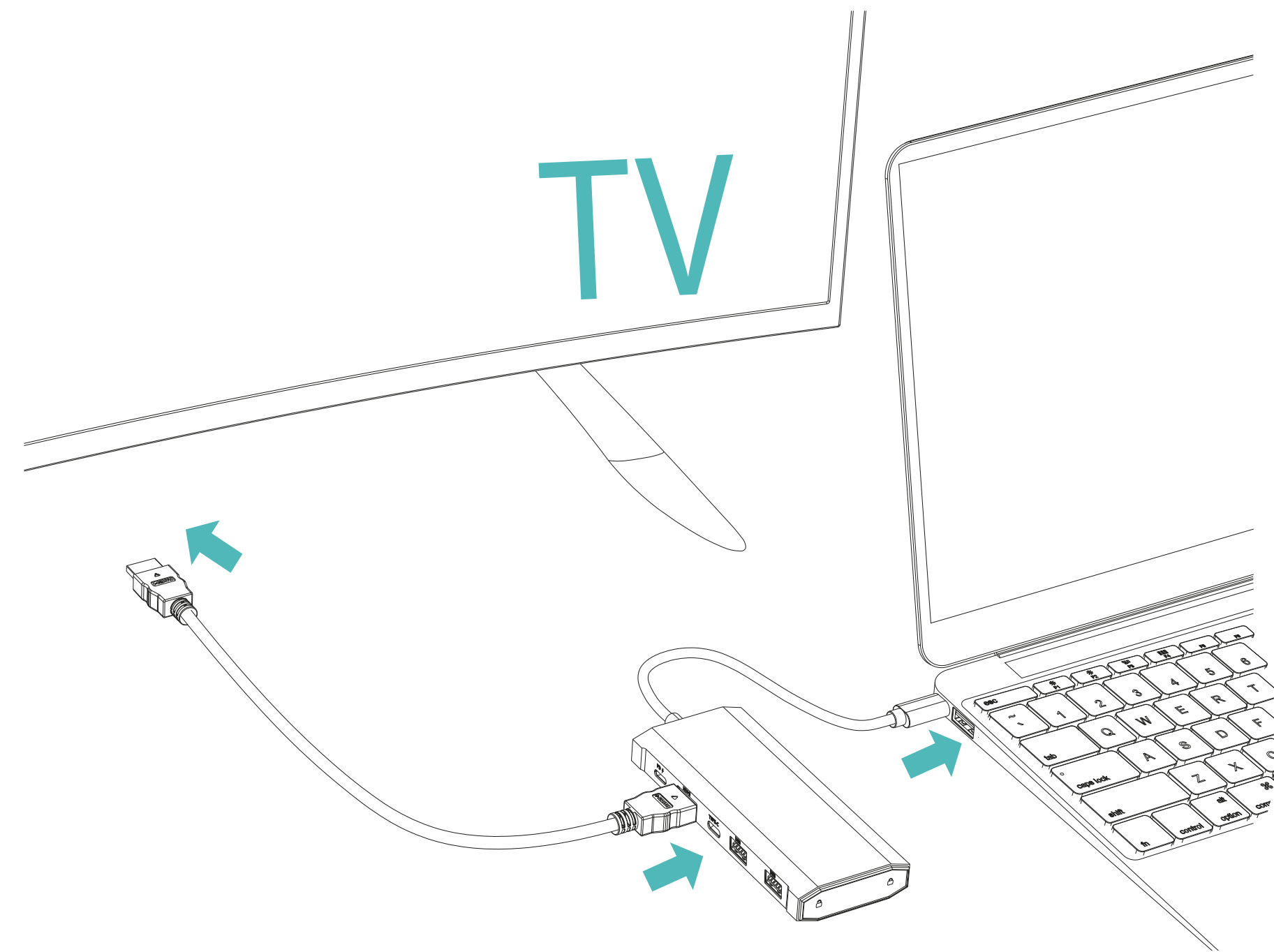
How it works

1. Connect the device via USB-C; the blue LED indicator will light up.
2. Connect peripherals such as USB sticks, printers, etc. (USB-A or USB-C) to the device.
3. Connect the USB-C PD port to a power source using a cable and power adapter to charge the connected device if necessary (cable and adapter not included).



How HDMI works

- Connect the device via USB-C; the blue LED indicator will light up.
- Connect one end of an HDMI cable to the device and the other end to the monitor (cable not included).





Warranty information

Since 1 January 2022, TooQ offers a 3-year warranty from the time of purchase, so it will always keep the purchase ticket or invoice containing the date of purchase. The distributor or retailer from whom you purchased the product will attend to your claim and offer technical service while the warranty is in force.

Out of warranty

The warranty does not cover damage or defects caused to the external enclosure due to:

- Not following the user manual.
- Modifications or alterations of any kind.
- High and low temperatures, humidity or contact with liquids.
- Worn and scratches caused by daily use.
- Use the product with any other device which is not the one indicated for its use. The warranty does not cover damage or defects caused to the hard drive by improper use of the hard drive or the external enclosure.

FAQ

You can consult the frequently asked questions from our website www.tooq.com on the product link. Products may be subject to variations due to stock changes, product improvements or printing errors. In case of doubt, please contact us.



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