TOOQ



JÖRMUN

FSM04-B

User manual

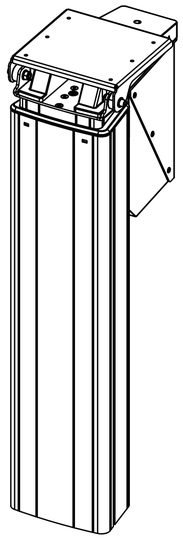
FLOOR STAND WITH WHEELS AND ELECTRIC ADJUSTMENTFOR 52” - 84” SCREENS

VESA: 300x100, 300x200, 400x200, 300x300, 300x400, 400x300, 600x200, 500x300, 400x400, 600x300, 500x400, 400x600, 600x400, 700x400, 800x400, 700x500, 600x600, 800x500, 800x600, 900x600

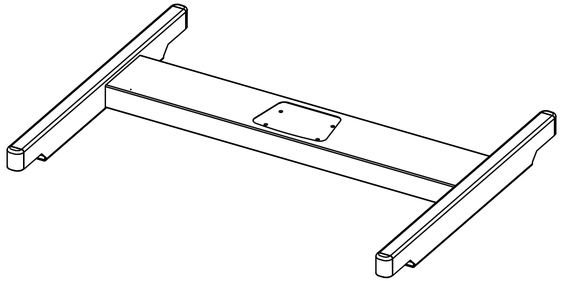
55”- 86” | **80 kg**

EN

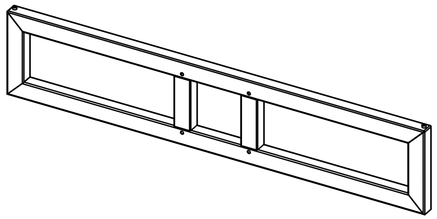
Contents



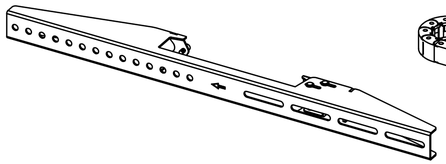
A (x1)



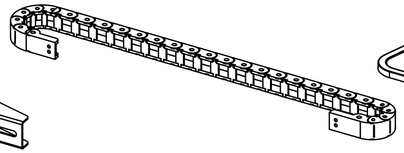
B (x1)



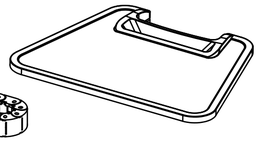
C (x1)



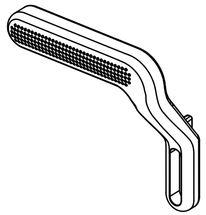
D (x2)



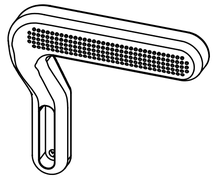
E (x1)



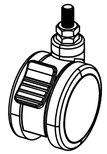
F (x1)



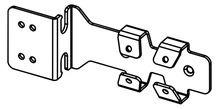
G (x1)



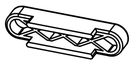
H (x1)



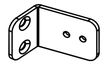
I (x4)



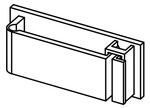
J (x1)

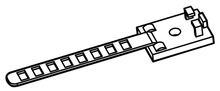


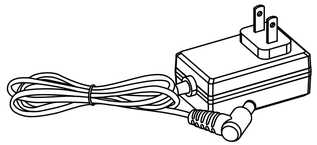
K (x2)



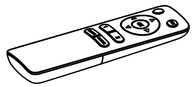
L (x1)







Plug types may vary
depending on the region.
Please check the product.



EN

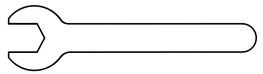
Content



Q (x1)
4mm (L W)



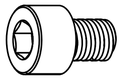
R (x1)
5mm



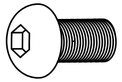
S (x1)
17mm



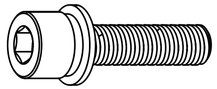
P-A (x6)
M4x8



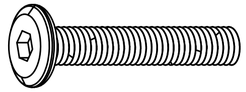
P-B (x2)
M6x8



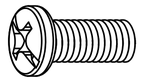
P-C (x8)
M6x12



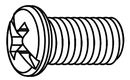
P-D (x4)
M6x25



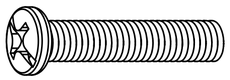
P-E (x4)
M6x35



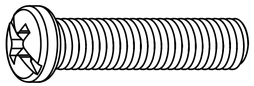
M-A (x4)
M6x14



M-B (x4)
M8x16



M-C (x4)
M6x30



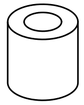
M-D (x4)
M8x35



M-E (x4)
D8



M-F (x4)
Ø15xØ8x5



M-G (x4)
Ø15xØ8x15

Before installation

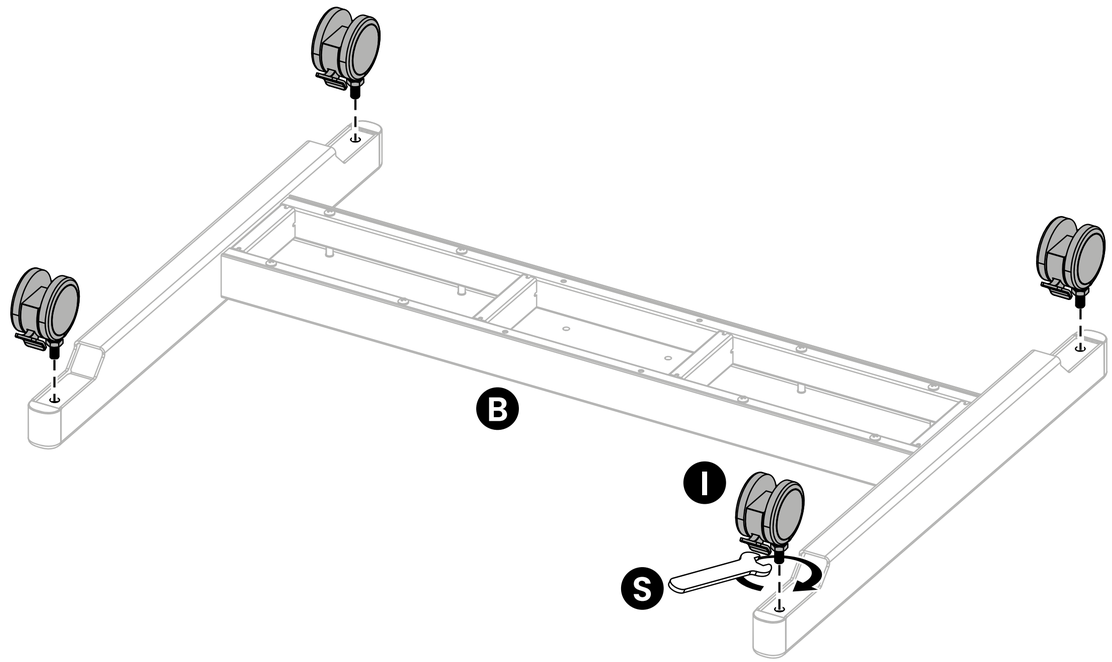
- Read the instruction manual, if you are in any doubt about the instructions or warnings, contact your local dealer.
- Make sure you have received all parts according to the components checklist for installation. If any parts are missing or defective, please contact your local distributor.

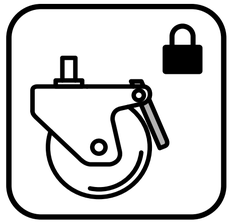


- Installation of heavier products may result in instability and possible personal injury.
- The brackets must be assembled as specified in the assembly instructions. Incorrect installation may result in product failure and serious personal injury.
- Proper safety equipment and tools must be used. This product should only be installed by professionals.
- Ensure that the mounting surface can safely support the total weight of the equipment and all its components.
- Use the supplied mounting screws and DO NOT OVERTIGHTEN THEM.
- This product contains small parts that could be a choking hazard if swallowed.
- Keep these products away from children. This product is intended for indoor use only. Outdoor use will not only damage the product but may also cause personal injury.
- Please refer to the product warranty here.

Installation

THIS PRODUCT REQUIRES MORE THAN ONE PERSON FOR INSTALLATION

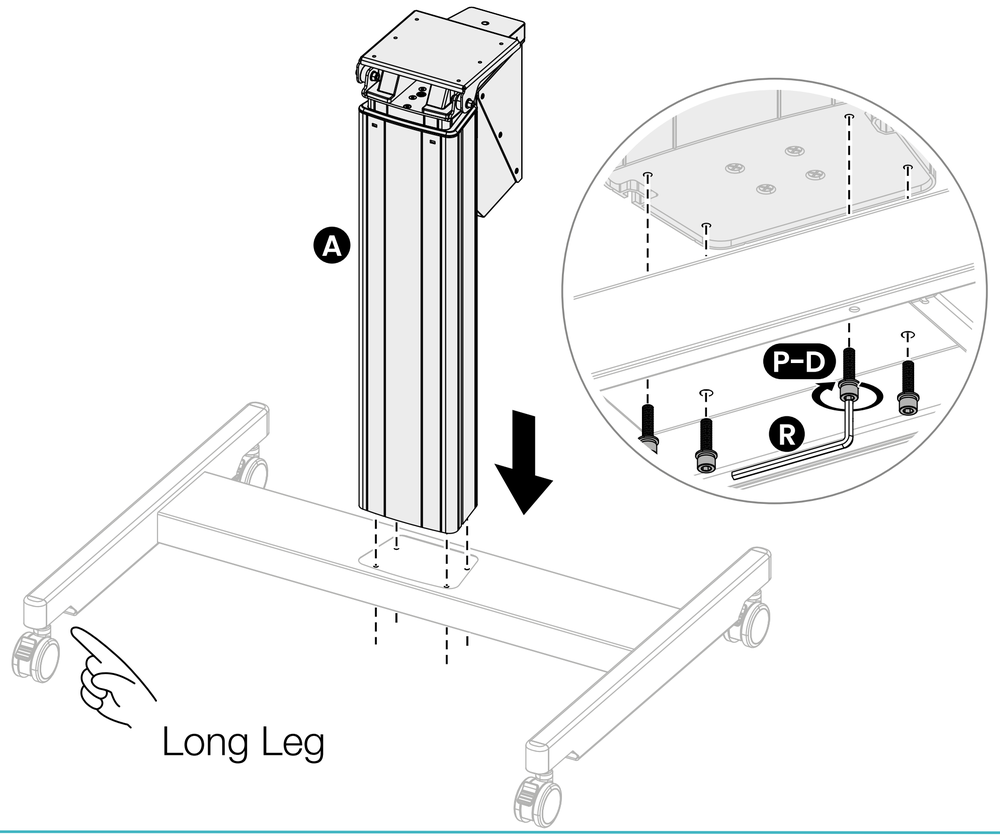




Wheel Lock

1

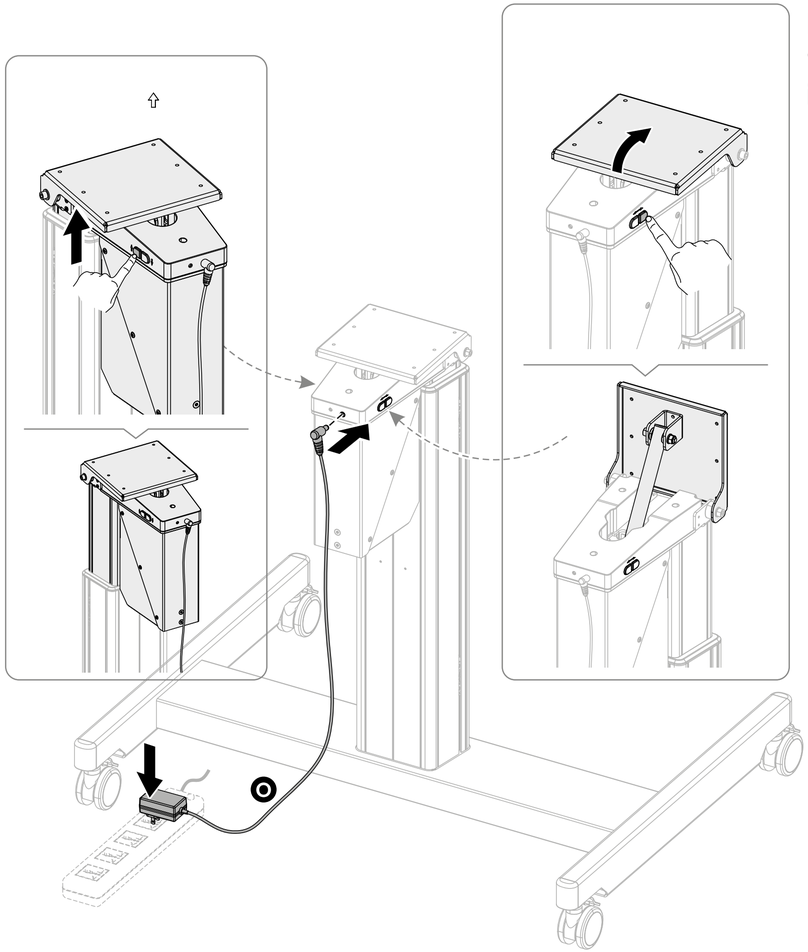
Installation



2

Installation

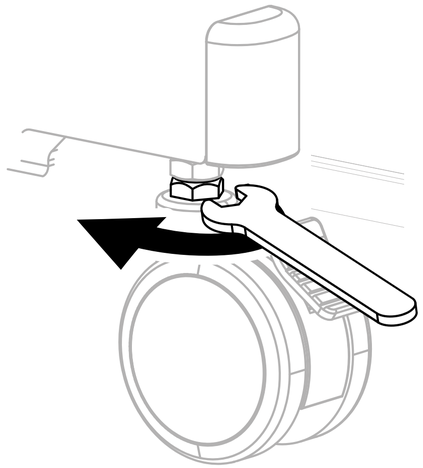
Switch on the device and press and hold the “⇧” button to raise the column.

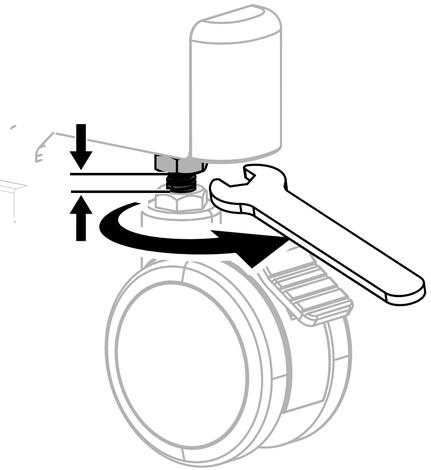


Press and hold the tilt button to tilt the VESA plate until it is in a vertical position.

Installation

Note: If the front wheel does not touch the floor, loosen the lower nut as shown in the image to adjust the wheel to the correct position, then tighten the upper nut

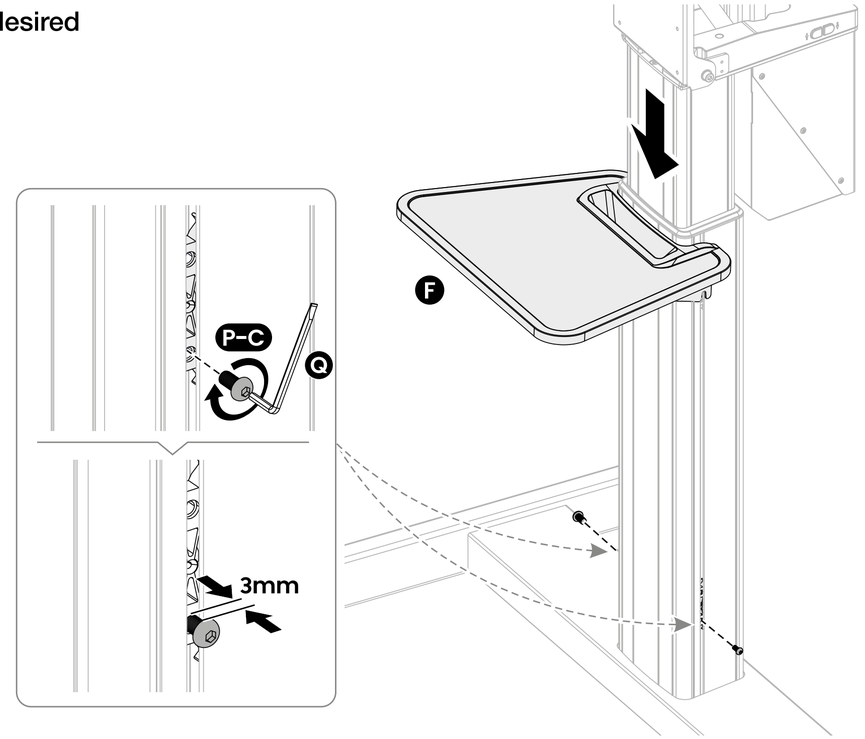




3a

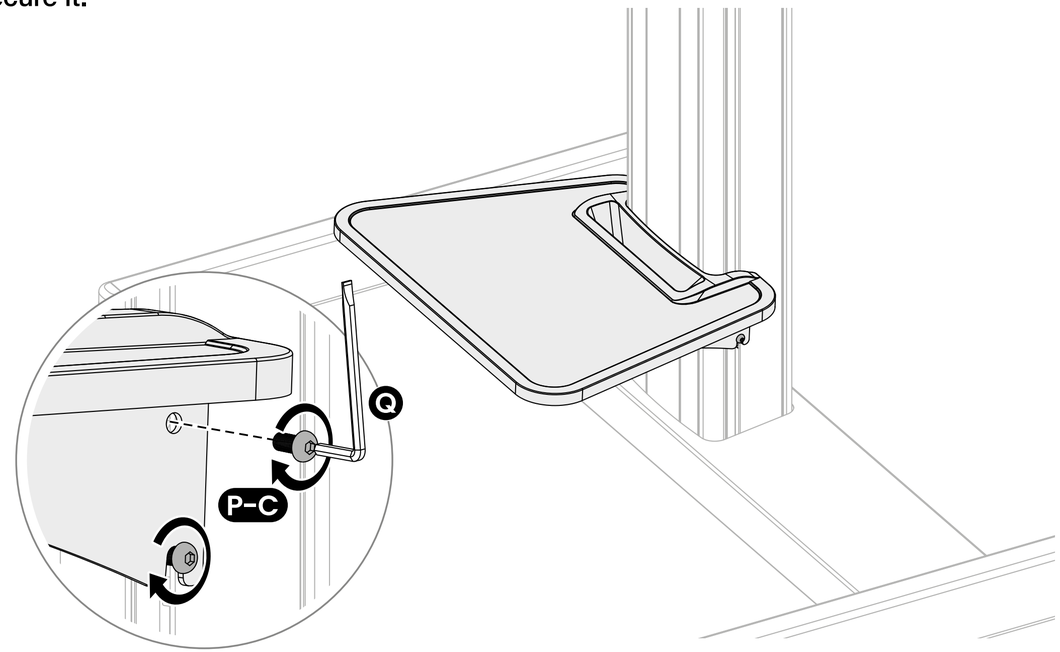
Installation

Adjust the lower sliders to the desired position before fitting shelf **F**

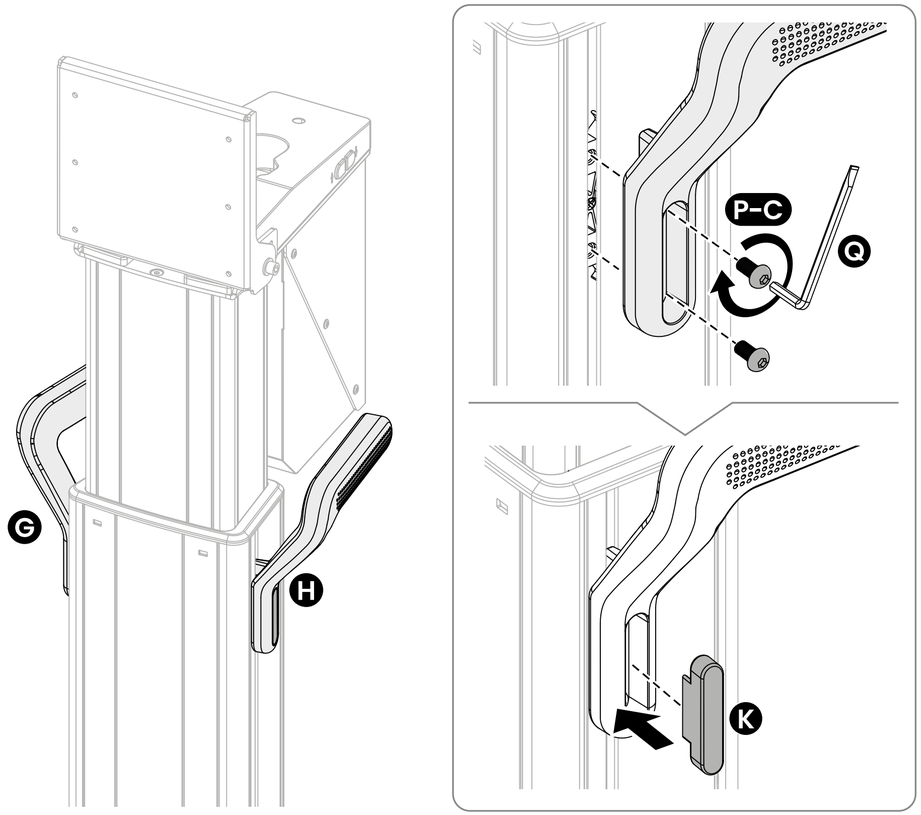


Installation

Adjust the shelf to the desired position
and tighten the four screws to secure it.

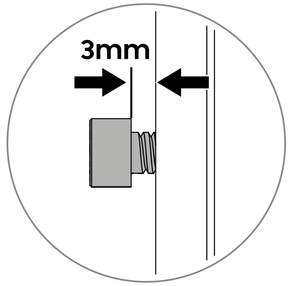


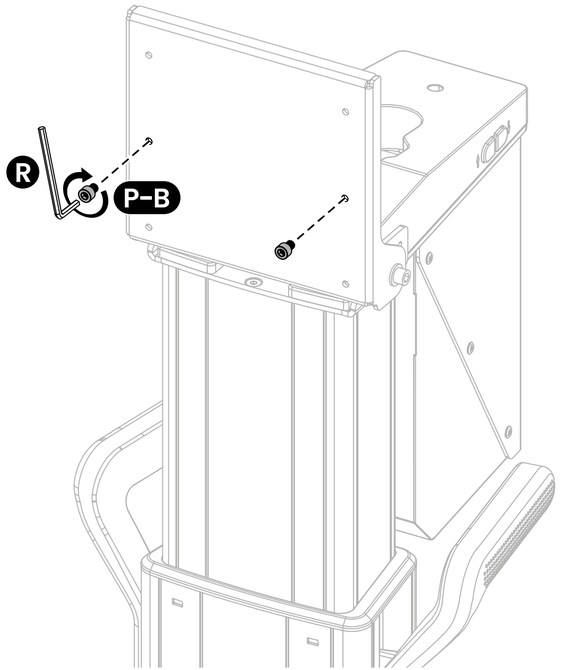
Installation



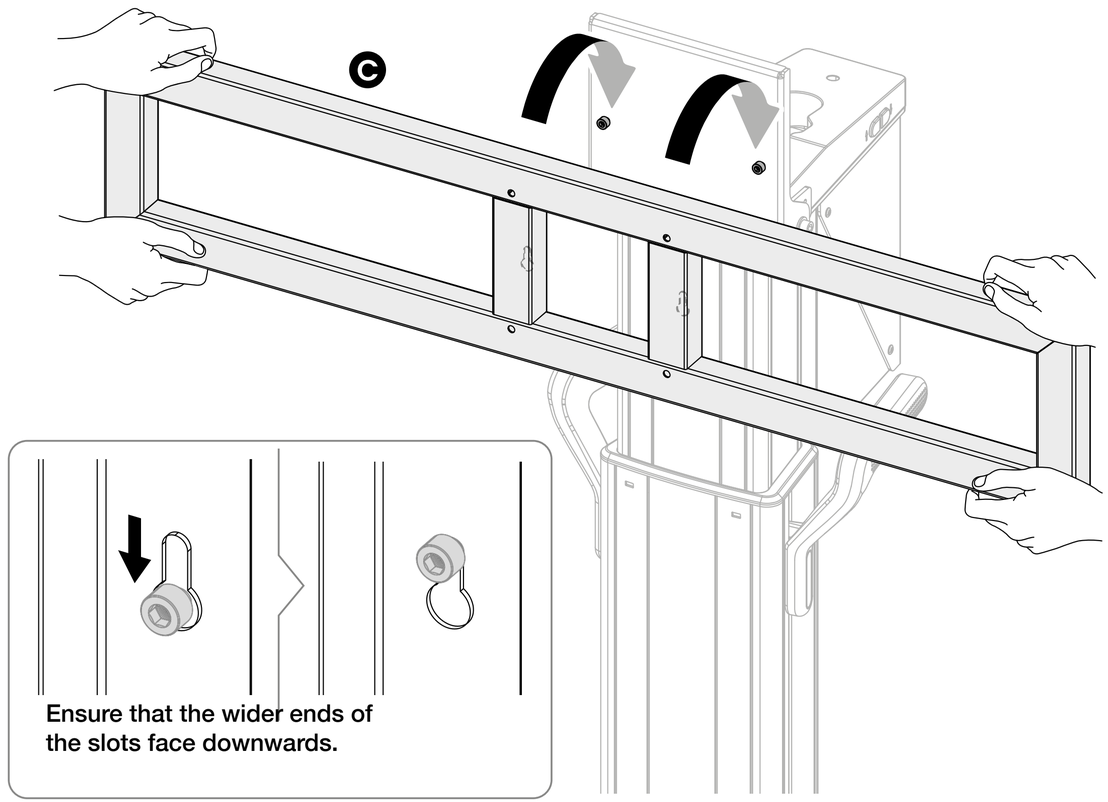
Installation

Do not fully tighten the screws. Leave a 3 mm gap for the following steps.



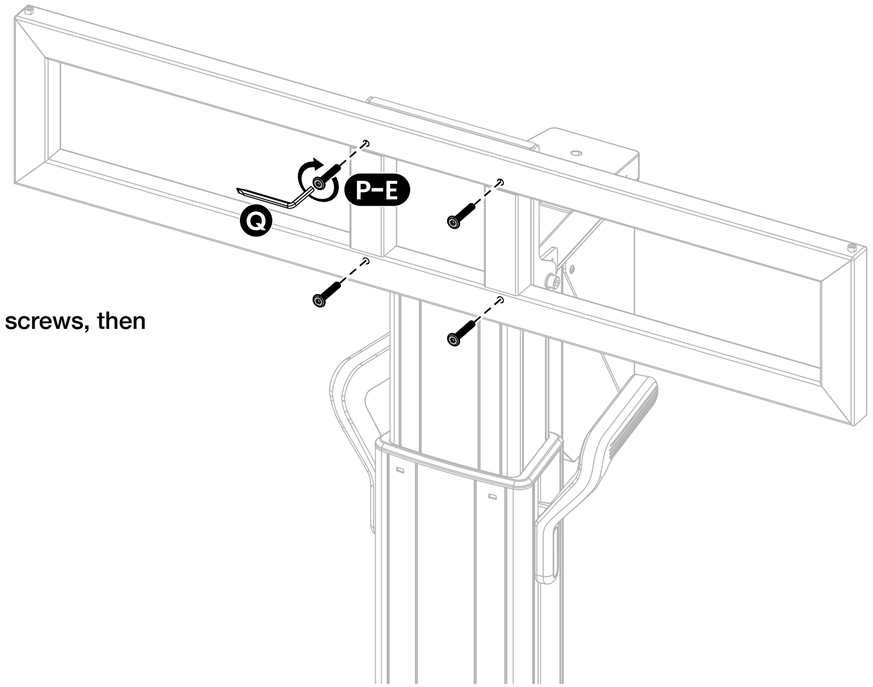


Installation



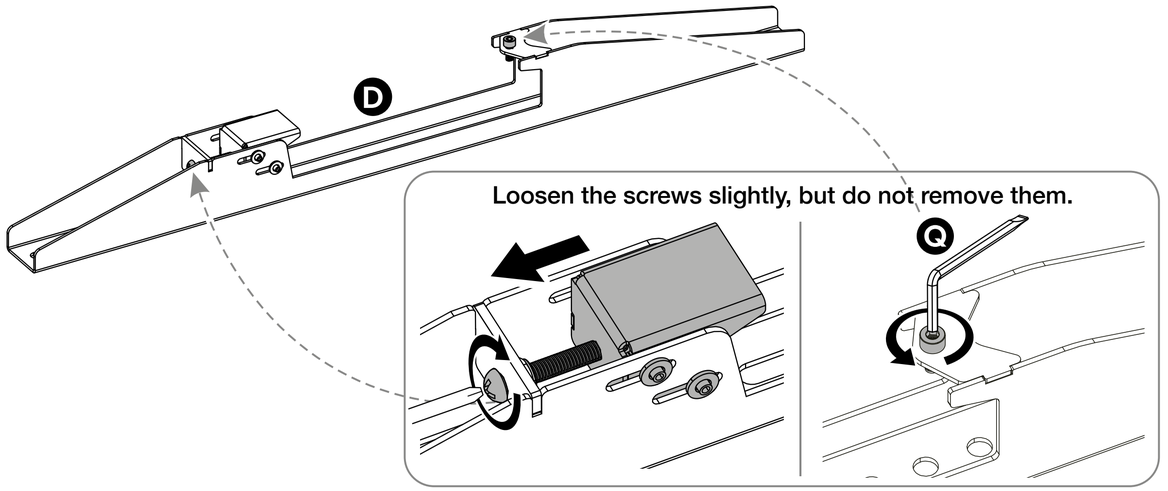
Ensure that the wider ends of
the slots face downwards.

Installation



First partially tighten all four screws, then tighten them fully.

Installation

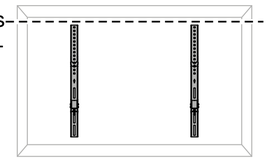


Installation

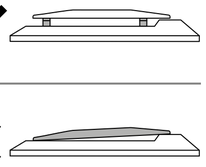
CAUTION

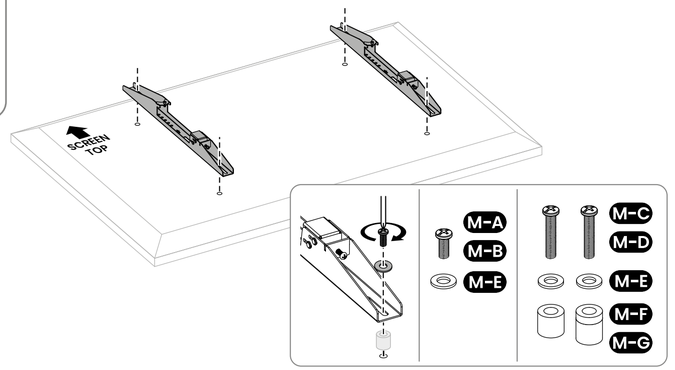
To ensure safe installation, select the correct screws before starting:
• Use the screws specified in the TV manual or by the manufacturer.
• Check the length: IF TOO LONG, they may damage the TV; IF TOO SHORT, the TV may fall.
Note: Use a manual screwdriver to avoid damage; power tools are not recommended.
DO NOT OVERTIGHTEN the screws.

Note: Ensure that both mounting arms are horizontally aligned and centred on the back of the TV.

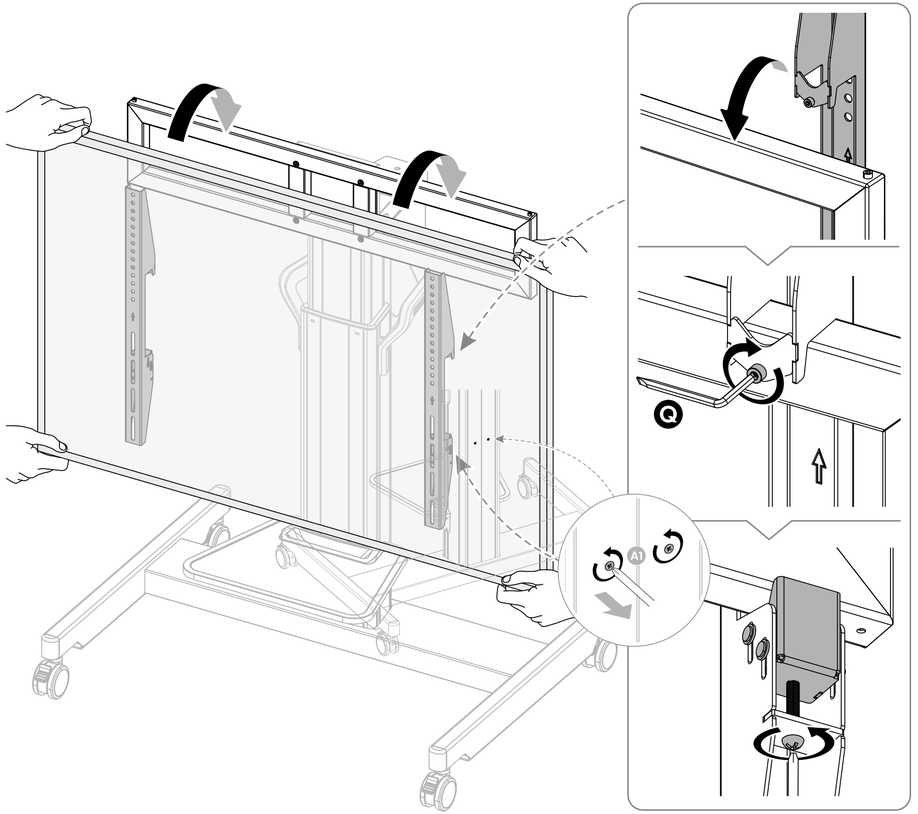


Note: Use spacers if the back of the TV is curved, recessed or uneven, or if the mounting plate does not sit flush against the TV.

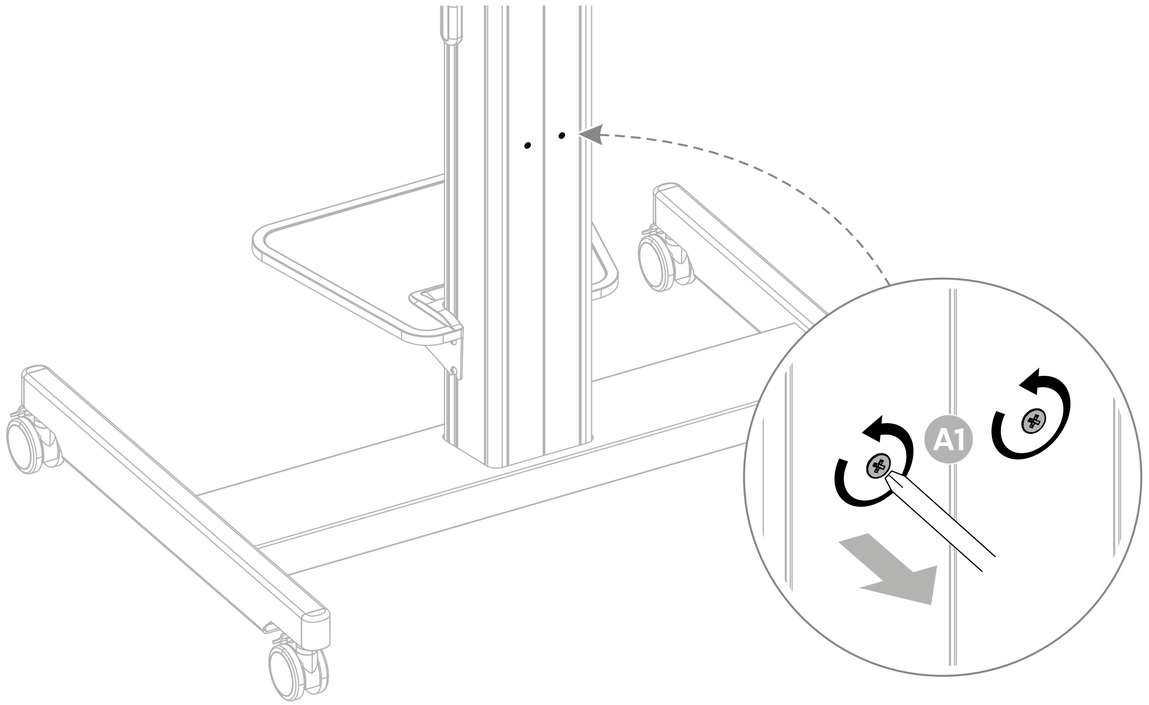




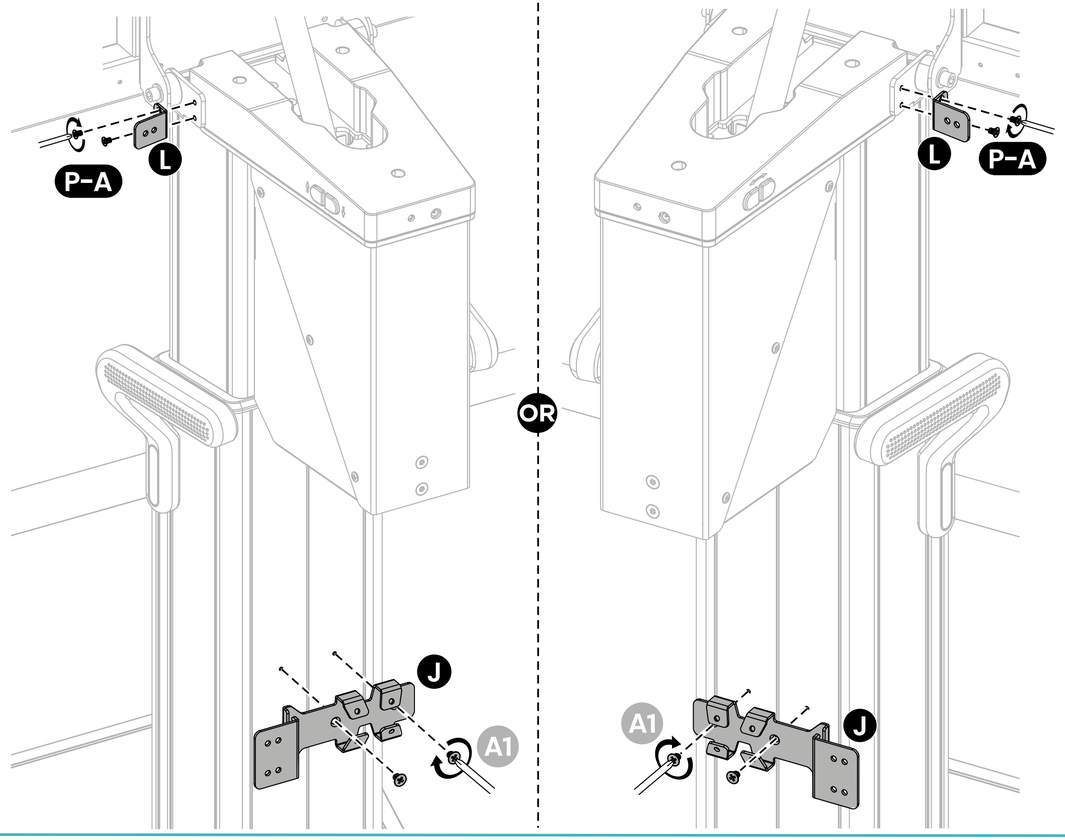
Installation



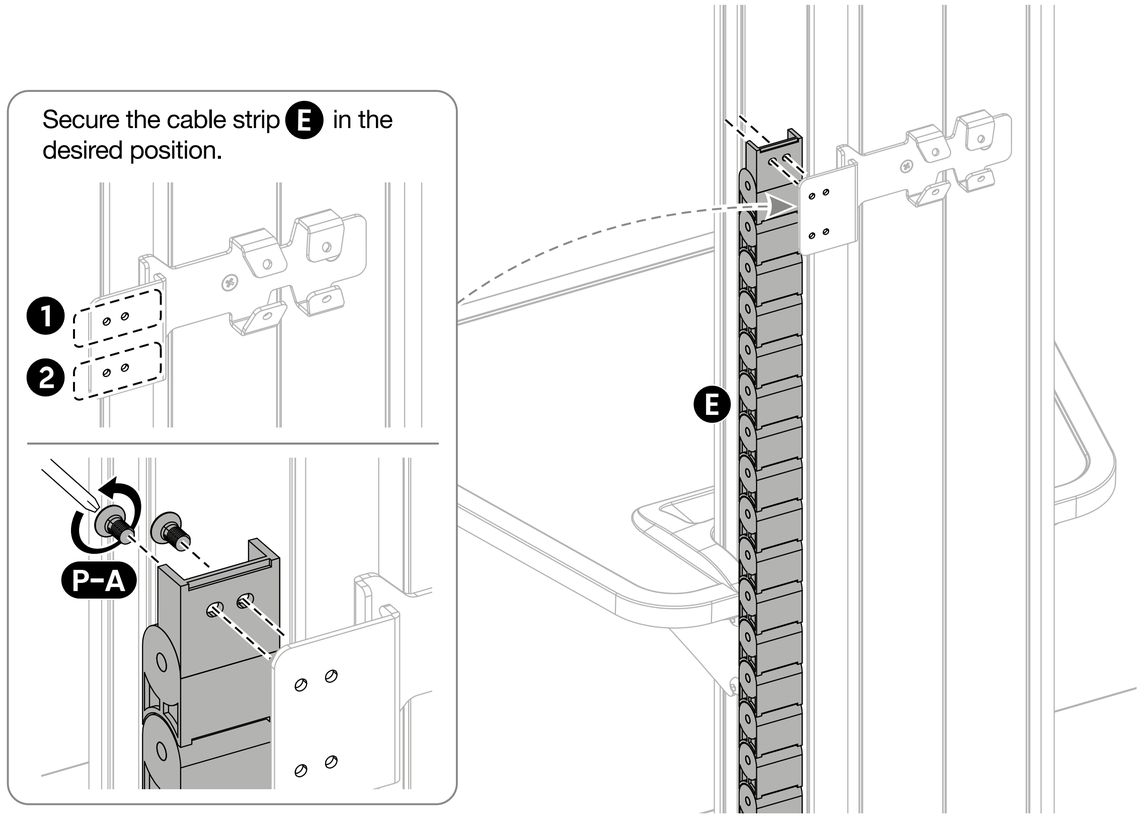
Installation



Installation

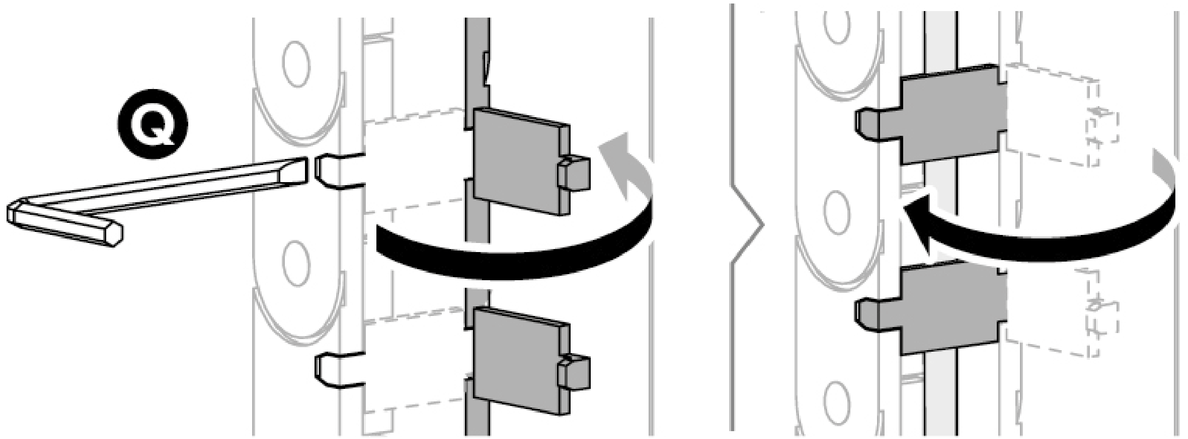


Installation

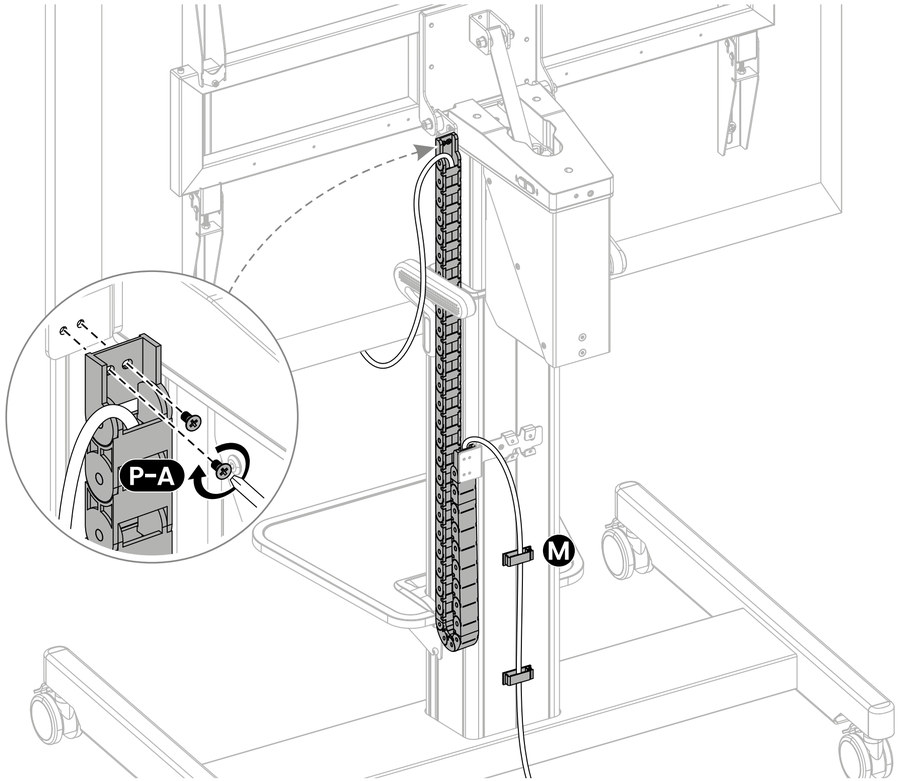


Installation

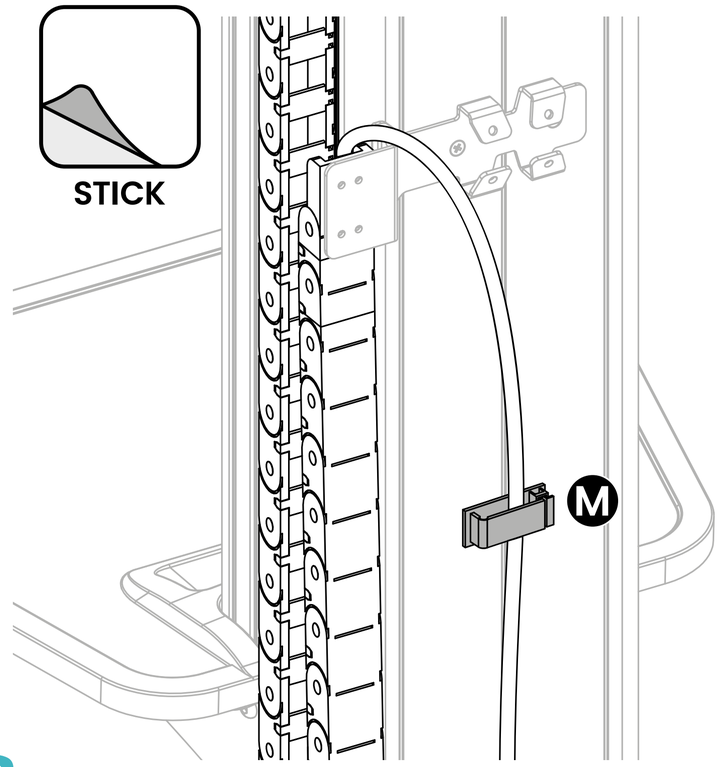
As shown, use spanner **Q** to open the inner cover of the cable clip, insert the cable and then close the cover.

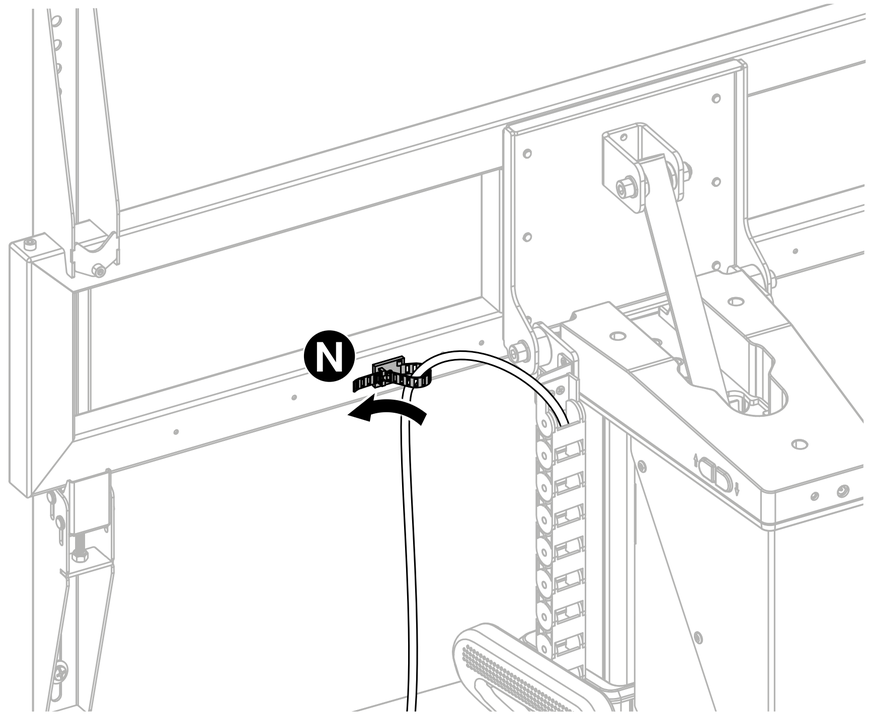


Installation



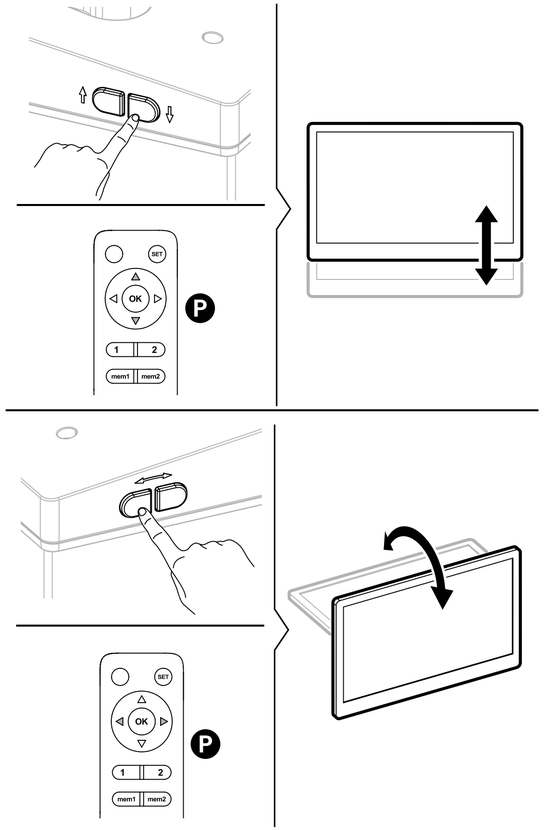
Installation





17a

Remote control user guide



1. Up/down arrows

Press and hold the “⇧” button to raise the stand. Press and hold the “⇩” button to lower the stand.
2. Left/right arrows
Press and hold the “⇦ ” button to tilt the TV to the horizontal position. Press and hold the “⇨ ” button to tilt the TV to the vertical position.
Note: Remove all surrounding objects before adjusting the stand.
3. System reset
Press and hold the “⇧” and “⇩” buttons for 3 seconds until you hear a beep to start the reset. The TV
will first return to the vertical position as its starting position;
the lifting column will then retract to its lowest position and rebound slightly. Two beeps confirm that the
reset has been completed successfully.
Note: Do not release the buttons during the
reset process, otherwise the reset will fail.

EN

This product is electrically powered. To prevent burns, fire and electric shock, ensure safe and correct operation of the system and preserve the durability of the overall structure and integrated electronic components, please read the instructions carefully.

WARNING

·This appliance may be used by children aged 8 and over provided they have been supervised or instructed in its safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by unsupervised children.
·People with reduced physical, sensory or mental capabilities, or a lack of experience and knowledge, must not use the appliance unless supervised, aware of the risks involved or thoroughly instructed in its use by a person responsible for their safety.
·Keep cables and plugs tidy to prevent tripping hazards.
·Modifications to the design of the appliance are not permitted.

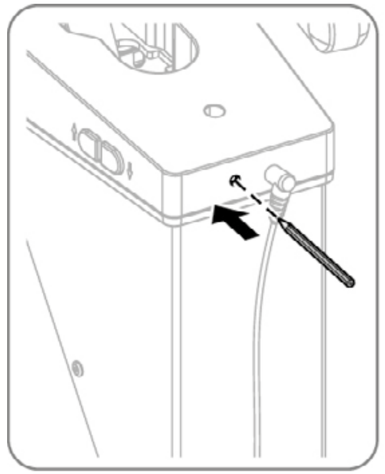
Electrical safety instructions

·The appliance must only be used with the power supply provided. Modifications to the power supply are not permitted.
·Never use the system if the power cable or plug is damaged. If any part is damaged, contact the retailer's technical support service to request a replacement.
·Never use the system in a damp environment or if its electrical components come into contact with liquids.

·Do not clean the product while it is connected to the mains power supply.
·Do not dismantle or replace components while it is connected to the mains power supply.
·Unplug the appliance when not in use and keep the plug out of the reach of children.

Note: Insert 2 AAA batteries (not included) into the remote control before adjusting the TV stand.

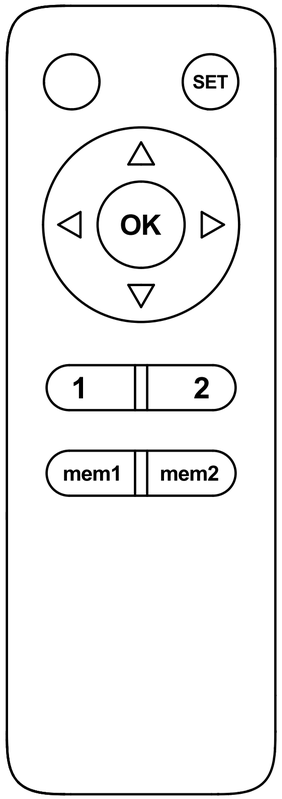
Adjust the height by pressing the “ △” or “▽ ” button on the remote control. If the TV stand does not move up or down and no sound is heard when adjusting the height or resetting the remote control, follow the instructions below to complete remote control pairing.



Pairing the remote control with the stand and resetting the system

STEP 1: When switching on the stand for the first time, you must first pair the remote control with the stand and then reset the system. See STEP 2 below.
STEP 2: Press the small button on the control box with a paper clip or pencil, as shown. When you hear a beep, press the “SET” button on the remote control. You will then hear a series of beeps for approximately 10 seconds, indicating that pairing is in progress. The beeping will then stop, indicating that pairing is complete. Next, refer to step 3 of the controller user guide or step 6 of the remote control user guide to perform the reset.

Remote control user manual



• 1. UP/DOWN ARROWS

Press and hold the “△” button to raise the stand. Press and hold the “▽” button to lower the stand. Note: Remove all surrounding objects before adjusting the stand.

• 2. LEFT/RIGHT ARROWS

Press and hold the “ ◁ ” button to tilt the TV to the horizontal position.
Press and hold the “ ▷ ” button to tilt the TV to the vertical position.

• 3. Memory settings

Press and hold the “ mem1 ” or “ mem2 ” button for 3 seconds until you hear a beep, indicating that the current position has been saved to memory. The “ mem1 ” and “ mem2 ” buttons can each store one position.

• 4. Activating height presets

Press the “ 1 ” or “ 2 ” button and the stand will automatically move to the position stored under the corresponding button “ mem1 ” or “ mem2 ”.

• 5. Default setting

Briefly press the “**OK**” button and the stand will automatically retract to its lowest position. To stop it, press the “**OK**” button again.

• 6. Reset mode

Press and hold the “**OK**” button for 3 seconds until you hear a beep. The stand will first return to the vertical position as its starting position, then the lifting column will retract to its lowest position and rebound slightly. Two beeps confirm that the reset has been completed successfully.

• 7. Unpairing a remote control

Press the small button on the control box with a paper clip or pencil, as you did when pairing the remote control. After hearing a beep, hold the button for 5 seconds until you hear another beep, indicating that unpairing is complete.

8. Disabling/enabling the remote control function

To disable the remote control function, press the pairing button on the control box five times. The control box will beep after each press.
On the fifth press, the control box will beep twice, indicating that the function has been successfully disabled.
To re-enable the remote control, press the pairing button once or reconnect the power supply to the stand. One beep confirms successful reactivation.

EN

Troubleshooting guide

1. Not working. There are 9 possible causes:

• If the unit beeps after you press the up, down or memory buttons, check whether the stand has reached its limit (maximum/minimum height or preset position), encountered an obstruction or activated overcurrent protection.
• Two beeps indicate that the reset has failed. Follow the reset instructions to complete the procedure.
• There may be a fault in the stand system. Check whether the unit beeps three times after a button is pressed. If so, reset the stand or disconnect it from the power supply, check the wiring and then reset the system.
• The system may be overheating. Check whether the unit beeps four times after a button is pressed. If so, allow it to cool down (between 78 and 30 minutes).
• If upward or downward movement stops suddenly and the unit beeps five times, this indicates a power supply problem.
• The AC/DC end of the power cable may be unplugged or disconnected from the socket or stand. Check the connection to ensure that the unit is receiving power.
• The operating distance may be too great and outside the stand's range. Use the remote control within 30 feet (10 m) of the stand.
• The remote control batteries may be low or flat. Replace the batteries.
• The remote control may be faulty. Check whether its LED indicator lights up when you press a button. If not, contact the retailer where you purchased the product to request a replacement.

2. The TV stand makes an unusual noise or sound.

• Check all power connections and reset the system. If the unit continues to make an unusual noise, contact the retailer where you purchased it to request a replacement.

EN

IMPORTANT

This product is electrically powered. To prevent burns, fire and electric shock, read the instructions carefully. Failure to read, fully understand and follow all instructions could result in serious injury, equipment damage or invalidation of the manufacturer's warranty. If you have any questions or require assistance, contact the retailer where you purchased the product.

1. Not working. There are 9 possible causes:

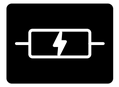
Ensure that the mounting surface is strong enough to support the combined weight of the product and the mounted equipment.
DO NOT EXCEED THE STATED MAXIMUM WEIGHT CAPACITY.

Always ask another person to help, or use a mechanical lifting device, when lifting and positioning heavy products safely.
Tighten the screws securely, but do not overtighten them. Overtightening may damage the product and significantly reduce its holding strength.
Keep a safe distance from moving parts and ensure adequate clearance when operating the product.
Use the product only for its intended purpose. Never climb, hang from or lean on the product.
This product is intended for indoor use only.
Modifications to the structure, power supply unit or control box are not permitted.
This product may contain small parts that could pose a choking hazard if swallowed. Keep children away unless the product is intended for their use and they have read and fully understood all instructions and manuals.
Check regularly (at least every three months) that the product is securely fastened and safe to use.

Other precautions



Do not clean the product with water while it is connected to the power supply.



Do not dismantle or replace components while the power supply is connected.



Never use the system with a damaged cable or plug.



Never operate the system in a damp environment or if its electrical components come into contact with liquids.



If the control box emits unusual noises or odours, disconnect the mains power immediately.



Disposal

This marking indicates that this product must not be disposed of with other household waste anywhere in the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To dispose of your used product, use your local recycling service or contact the retailer where you purchased it to arrange collection.
This product has been designed to comply with the Commission Regulation on ecodesign requirements for standby power consumption of household electrical and electronic equipment.
Mode: Standby mode Power consumption (watts): ≤0.5 W
The product automatically enters standby mode after 18 minutes of inactivity.
2.4 GHz SRD (2437 MHz) for the remote control: Tx: 1.06 dBm (EIRP power).

EN

Warranty information

Since 1 January 2022, TooQ offers a 3-year warranty from the time of purchase, so it will always keep the purchase ticket or invoice containing the date of purchase. The distributor or retailer from whom you purchased the product will attend to your claim and offer technical service while the warranty is in force.

Out of warranty

The warranty does not cover damage or defects caused to the external enclosure due to:

- Not following the user manual.
- Modifications or alterations of any kind.
- High and low temperatures, humidity or contact with liquids.
- Worn and scratches caused by daily use.
- Use the product with any other device which is not the one indicated for its use. The warranty does not cover damage or defects caused to the hard drive by improper use of the hard drive or the external enclosure.

FAQ

You can consult the frequently asked questions from our website www.tooq.com on the product link. Products may be subject to variations due to stock changes, product improvements or printing errors. In case of doubt, please contact us.

Find out about all our news!

Follow us on social media

©2026 by TOOQ Technology, S.L.
All Rights Reserved.
tooq.com